

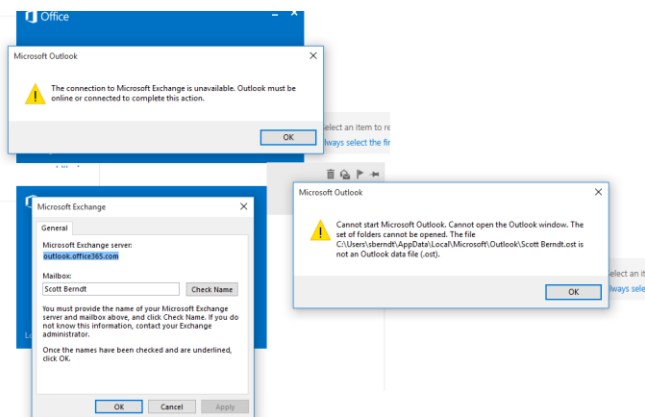
Connection to Exchange Unavailable

OUTLOOK IS NOT CONNECTING TO EXCHANGE SERVER-365

Cause:

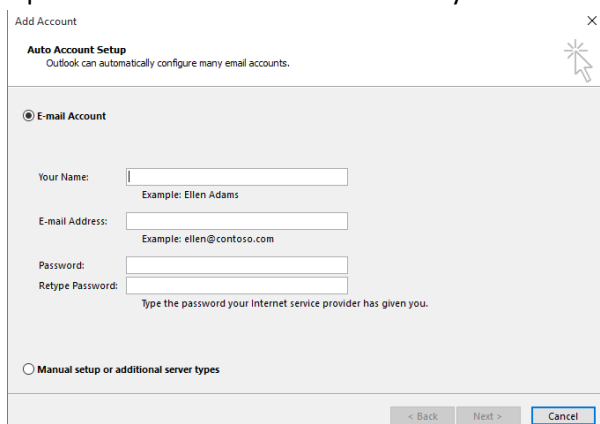
The user profile was not set up properly the first time and so exchange doesn't see the user's proper setup when you try to repair the user.

Errors you are likely to see:



Resolution/Things to Check:

1. Control Panel->Mail->Show Profiles->Select the outlook one, should already be selected by default, Delete/Remove then click apply
2. Once this profile has been removed.
3. Open outlook and enter the necessary information:



- 4.
5. Name, Email address, and click next, it will ask for password once it connects, have the user enter their password, check the box to remember credentials if you have not done this already